



Confidential Communication Request

Health Net Community Solutions, Inc. (Health Net Cal MediConnect Plan (Medicare-Medicaid Plan)) wants you to know that you have a choice about your protected health information (PHI). You can have Health Net Community Solutions, Inc. send any communication that has PHI directly to you instead of the main subscriber of your family's health policy.

PHI is health information about you. Examples of communications that include PHI are:

- Explanation of benefits notices.
- Information about your appointments.
- Claim denials, requests for additional information about claims and notices of contested claims.
- The name and address of your provider, descriptions of services provided and other visit information.

Complete this form if you'd like us to send communications that contain PHI directly to you, instead of the subscriber, at a different mailing or email address. If you wish to view the information listed above online, please log in to our secure portal at www.myhealthnetca.com.

Please mail or fax this completed form to Health Net, Inc. Allow up to 14 days for us to process your request.

Mail: Health Net, Inc., Membership Accounting, CA-100-04-03, PO Box 9103, Van Nuys, CA 91409-9103

Fax: (818) 676-7411, Attention: Health Net, Inc., Membership Accounting

We're here to help! Please call us if you have questions: **1-800-522-0088 (TTY: 711)**

Tip! If you enroll in health coverage with a different company, you will have to let them know how you want your PHI handled.

Your information.		
First name:	Last name:	Date of birth:
Member ID number:	Phone number: Where can we call if we have questions?	
Yes! Please send communications with my PHI to this mailing address and/or email address.		
Mailing address:		
City:	State:	ZIP:
Email Address:		
I certify and acknowledge that the above information is true and correct.		
Signature:		Date:

Note: The Confidential Communications Request shall be valid until the member submits a revocation of the request or a new Confidential Communications Request is submitted.

Health Net Community Solutions, Inc. is a health plan that contracts with both Medicare and Medi-Cal to provide benefits of both programs to enrollees. Health Net Community Solutions, Inc. is a subsidiary of Health Net, Inc. Health Net is a registered service mark of Health Net, Inc. All rights reserved.



Revocation of Confidential Communication Request

I want to cancel or revoke the Confidential Communication Request I gave to Health Net Community Solutions, Inc. (Health Net Cal MediConnect Plan (Medicare-Medicaid Plan)) regarding communication of account and medical information, effective on the date listed below.

Person or group that received the information.			
Name (person or group):			
Address:			
City:	State:	ZIP:	Phone: () -
Authorization signed date (if known): / /			
Member information.			
Member name (print):			
Member date of birth: / /		Member ID #:	
I understand that my health information (including, where applicable, my substance use disorder records) may have already been used or shared because of the permission I gave before. I also understand that this cancellation only applies to the permission I gave to use my health information for a particular purpose or to share my health information with the person or group. It does not cancel any other authorization forms I signed for health information to be used for another purpose or shared with another person or group.			
Member signature (member or legal representative sign here):		Date: / /	
If you are signing for the member, describe your relationship below. If you are the member's personal representative, describe this below and send us copies of those forms (such as power of attorney or order of guardianship).			

Health Net, Inc. will stop using or sharing your health information when we receive and process this form. Use the mailing address below. You can also call for help at the number below.

Health Net, Inc., Membership Accounting

PO Box 9103, Van Nuys, CA 91409-9103

Phone: 1-800-522-0088 (TTY: 711), Fax: (818) 676-7411

Health Net Community Solutions, Inc. is a health plan that contracts with both Medicare and Medi-Cal to provide benefits of both programs to enrollees. Health Net Community Solutions, Inc. is a subsidiary of Health Net, Inc. Health Net is a registered service mark of Health Net, Inc. All rights reserved.